



CASE STUDY

Isidore Newman School



Founded in 2006, Magnus Health is the leading provider of a web-based SMR (student medical record) solution designed specifically for use in schools. With more than 900 programs nationwide, ranging from small, private K-12 schools to large public universities, Magnus Health's primary focus is streamlining the collection and secure storage of student health information. The Magnus Health SMR equips schools with the tools they need to save time and money, reduce liability, improve emergency preparedness, and remain in compliance with HIPAA, FERPA, and state regulations.

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CASE STUDY: Isidore Newman School



NEWMAN
ISIDORE NEWMAN SCHOOL
SINCE 1903

SCHOOL PROFILE

Location

New Orleans, LA

Type

Pre-K–12 Private

Size

~900 students

Website

www.newmanschool.org

Contact Person

Dan Pellerito

Job Title

Director of Health Services

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no downside to
implementing a
solution like this”

Dan Pellerito

Director of Health Services

THE CHALLENGE

Like many other independent schools across the U.S., Isidore Newman School used to spend countless hours and a considerable amount of money on the collection and storage of all 900 students’ health forms each year. Mandating three new forms per student each year, the nurse collected, sorted, and manually scanned 2,700 documents, all before the first day of school. Even when the forms were made available to parents via the school’s website, hard copies were still being submitted and “the nurse would spend the two weeks prior to the start of the school year making upwards of 200 phone calls to parents, reminding them of any outstanding paperwork,” said Dan Pellerito, Director of Health Services.

This meant that on an annual basis, valuable time, money, and human resources were devoted to ensuring that all student health records were up-to-date. Once school was in session, Newman’s existing systems did not communicate with one another, leaving the nurse with the task of performing “double duty” by recording daily notes on student visits in Access and maintaining the scanned health forms in a separate program.

THE SOLUTION

“We evaluated a number of solutions that streamlined the process of collecting forms or handled daily record keeping for the nurse, but didn’t come across anything that did both,” explained Pellerito. Luckily, Newman discovered Magnus Health through WhippleHill’s Ecosystem and after a demonstration realized that SMR was what they had been looking for. Magnus Health’s web-based student medical record provided a faster and more secure way to collect student health forms, simplified communication with parents, and reduced paperwork and administrative effort for the nurse.

As with any new system, there was a slight learning curve to get the staff used to a new process; however, Pellerito noted that “most found SMR to be very user-friendly and said that Magnus Health’s customer service was great.” Transitioning to an online system was also an easy switch for parents because they were able to log into SMR directly from the school’s website. This was accomplished through a single sign-on integration between the Magnus Health API and WhippleHill.

THE IMPACT

- » Reduced time spent scanning documents.

Because Magnus Health handles the process of collecting and uploading student health forms, the time-intensive scanning process has been eliminated altogether.

- » Improved communication with parents.

Thanks to automated weekly reminders and mass emailing features within the SMR, the volume of outgoing phone calls has been cut in half in just the first year.

- » Eliminated redundant paperwork.

While Newman used to collect three completely new forms at the beginning of each school year, they have now been able to reduce that to only one – an annual physical. The other two forms – consent to treat and health history – are simply updated and reauthorized in each student’s Magnus Health account.

- » Maximized employee time.

The school nurse now has time to concentrate on other job responsibilities – like treating students in the health office. She was even able to attend a continuing education conference during the week before school started, which would never have been possible prior to implementing SMR.

SUMMARY

Magnus Health’s web-based SMR has transformed the process for collecting and maintaining student health forms and nurse notes at Isidore Newman School. Smooth implementation, aided by great customer service and a simple user-interface, has dramatically increased the efficiency of their health office.

In Dan Pellerito’s opinion, “there’s literally no downside to implementing a solution like this,” as it is very easy to implement, well-received by parents, and enables schools to really maximize their employees’ time.

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Dan Pellerito
Director of Health Services

RESULTS

Improved communication with parents & maximized employee time.

