



## CASE STUDY

# The University of Texas at Arlington

## The Challenge

With so many states making changes to their immunization laws within the past five years, communicating these changes to students and managing records can be very challenging. For Kelly Singleton of the University of Texas at Arlington, communication to students had been a constant struggle. They would “send numerous communications and have a conference room set up for students to come in and turn in their immunization record.” This method, however, was “problematic as [their] office was already so full with students trying to get admitted or to get their transcript to go elsewhere.” Prior to Magnus, UTA was spending 30-40 hours a week attempting to manage records and to communicate requirements to students and parents.

If a student in TX doesn't provide their immunization record or an affidavit, a hold is placed on the student's account. This has become another big challenge for Texas schools as staff has to not only relay what that means to students, but also to convey what the next steps are to remove this hold. A hold on an account results in a compromised registration process, placing further stress on both the students and the college and university staff.

## The Solution

It takes a lot of time and administrative effort to remain compliant when immunization laws are constantly changing. It is challenging for schools to maintain a certain level of compliance standards, but this task becomes even more difficult when students are so directly involved. Magnus is uniquely designed to help colleges and universities manage all of their student immunizations and waivers.

The Magnus Health web-based Student Health Record (SMR) software allows schools to:

- Automate communications with students
- Utilize Magnus RNs to review submitted documents
- Decrease time spent processing immunization records
- Take advantage of the Student Pay function
- Accept records sent as a JPEG from a student's mobile device

## School Profile

### LOCATION

*Arlington, TX*

### TYPE

*College*

### SIZE

*24,000+*

### WEBSITE

*www.uta.edu*

### CONTACT

*Kelly Singleton,  
Coordinator I,  
Special Programs*

**Contact us today to take advantage of the Magnus SMR software at your school!**

 [www.magnushealth.com](http://www.magnushealth.com)  (877) 461-6831  [colleges@magnushealth.com](mailto:colleges@magnushealth.com)  323 W. Martin St, Raleigh, NC 27601



When asked why she thought UTA chose to use Magnus, Ms. Singleton said she believed “management clearly saw the need to have a vendor assist with managing the sheer volume [of records].” This is due, in part, to the fact that all students 30 years and younger had to have the meningitis vaccination, which is a large portion of the UTA student body.

## The Result

Anytime there are changes to laws, schools have to be able to react quickly and adapt efficiently. With the Magnus Health web-based Student Health Record software, Ms. Singleton says that UTA has been able to:

- Keep waiting lines down
- Get immunization records processed faster
- Eliminate the need to upkeep paper records
- Remove a large burden of work off of the UTA staff

Ms. Singleton says that her students are responding favorably to Magnus as well, stating: “...they like that they can just upload [records] from their phone/ computer and not have to come in and see anyone.” Not only has UTA had to increase their communication with students, but they’ve also had to keep staff in the loop. Now, when a department needs an update on a student’s account status, they can simply look up the account on the Magnus platform and provide a quick status update.

As a result of utilizing the Magnus software, UTA has been able to easily track immunizations, waivers and exemptions all on one online platform.

“It has taken a large burden of the work off my staff and our office. It has kept waiting lines down, records are processed faster, and we no longer have to upkeep paper records.”

“My advice to other schools out there is to work smarter, not harder... it’s definitely in the best interest [of the school] to outsource.”

– **KELLY SINGLETON,  
COORDINATOR I,  
SPECIAL PROGRAMS**

Contact us today to take advantage of the Magnus SMR software at your school!

[www.magnushealth.com](http://www.magnushealth.com)    [\(877\) 461-6831](tel:(877)461-6831)    [colleges@magnushealth.com](mailto:colleges@magnushealth.com)    323 W. Martin St, Raleigh, NC 27601